

DOG'S NAME

Owner details

Name:

Address:

Mobile and landline contact numbers:

Email address:

Emergency contact:

Name and mobile:

Dog Information:

Breed:

Age:

Sex:

Neutered?

Microchip:

Temperament:

Your household – does your dog usually live with another dog at home? {dogs can get very stressed if they are separated from their playmate}

My dog will be sharing a kennel with our other dog [s] called:

Do you authorise Trelawn to separate your dogs if problems arise whilst sharing one kennel? This will incur an additional kennel charge.

Do they share a large bed or have individual beds?

Extra Information:

Will any possessions be left with your dog?

Does your dog mix well with other dogs?

Do you give consent allowing your dog to socialise at Trelawn under careful supervision?

Diet

What food does your dog eat?

How often is he fed and what amount?

If sharing a kennel with another of your dogs, do they need to be fed separately?

**TRELAWN OPENING HOURS: 9-12 / 3-5
(Mon-Sat)
9-12 / 4-5 (Sunday)**

Health Information

Veterinary Practice and telephone number:

Is your dog on any medication?

Please let us know of any relevant medical and behavioural history.

Does your dog have exercise restrictions?

Please give dates of recent worming and flea treatments:

Last vaccination date:

Last Kennel Cough Treatment:

Insurance Policy details: [if applicable]

Additional Information to help your dog settle at Trelawn as happily as possible:

Declaration:

I agree to all the Terms and Conditions of Trelawn Kennels

Signed: _____

Dated: _____

Trelawn Kennels: Terms and Conditions

- For our kennel staff to offer the best possible care for your dog, we kindly ask you to adhere to our opening times for arrivals and departures. Please note that no other times are acceptable, unless previously discussed with the owners, as this causes stress to other boarders and disturbs the daily routine.

Thanks for your co-operation.

WE OPEN 9-12 THEN RE-OPEN 3-5 MONDAY – SATURDAY

SUNDAY 9-12 THEN RE-OPEN 4-5

- During the period of boarding, the kennels will exercise every possible care and attention to the welfare and safety of your pet, however the kennels accepts no responsibility for problems outside of their control.
- Deposit payments are requested and are non-refundable should you wish to cancel your booking. We cannot guarantee to change dates once a booking has been made, however, we will always try to meet your requirements.
- We reserve the right to revise our prices when necessary.
- We require details of any pre-existing and ongoing medical conditions and reserve the right to consult a veterinary surgeon should we feel it necessary. The signing of our Booking Form gives us consent to do so. Our insurance will only cover veterinary treatment for an illness or accident that occurs at Trelawn kennels or that first shows clinical signs within 48 hours of leaving the kennels. It does not cover pre-existing or ongoing conditions.
- We reserve the right to refuse to board any animal that is clearly unwell or in a very poorly condition. We ask for signed disclaimers in the case of elderly dogs and dogs coming in with diabetes, epilepsy and other health conditions requiring closer monitoring.
- As part of the licensing conditions and for the safety of all boarders, every dog entering the Kennels must be fully inoculated and an up to date vaccination card must be shown to a member of staff upon arrival. Failure to provide a valid vaccination card will prevent boarding. We also ask for all dogs to be inoculated against Kennel Cough [Canine Infectious Bronchitis]. Please note, however, that the Kennel Cough vaccination does not guarantee that your pet will not show symptoms of the virus. The Kennel Cough Inoculation must be administered at least a fortnight before your dog boards.

- It is advisable to keep your dog on its normal diet during its stay to minimise stress and tummy problems. However, we do provide quality dry and wet food. Please note that no reduction in cost can be made if you supply your pet's own food.
- You may bring your dog's own food, bedding and toys etc, but we will not accept any responsibility for their condition or safe return and they are left solely at the owner's risk. Please clearly mark any items with your dog's name.
- If you cancel a booking within less than 7 days of your arrival date you will still be liable for the first three days boarding fees. Any booking cancellation made within 48 hours of commencement of the booking will be liable to a 50% charge of the total booking value.
- Charges commence from the day of arrival [regardless of drop off time] until your dog goes home. If you collect your dog before midday on the departure day we will not charge for that day. If your dog is collected in the afternoon slot [3.30-5] we will charge for that day as the dog has used the kennel all day.
- If a dog is collected earlier than the date it is booked in until we will still have to charge for the original days booked.
- If a dog is dropped off or collected outside our usual opening hours [by prior arrangement only] a surcharge will apply.
- Safety is of utmost importance for both boarding dogs and our staff. It is therefore a requirement that your dog shows no form of aggression towards people or other dogs. Owners must make full disclosure of any characteristic which may make their dog unsuitable for boarding. This includes health / behavioural problems, lack of house training, anti-social or aggressive behaviour or excessive barking. If a dog proves to be unmanageable for any of the reasons outlined above, we will ask the owner or their emergency contact to remove him from the kennels. Full boarding fees for the time booked will still apply.
- Dogs entering the Kennel environment as day boarders or to be groomed must also comply with all the conditions outlined above.
- Most dogs need time to adapt to kennel life and each kennelling experience is unique. We therefore ask for an initial visit by prospective owners and their dogs. Our preferred visiting time is 3.30. Visits must be pre-booked for security reasons. The visit is an ideal opportunity to see what we offer at Trelawn and to discuss your dog's requirements. We ask to see the vaccination card during the visit to check that it is up to date.